



Rehabilitation

California Department of Corrections and Rehabilitation, Division of Rehabilitative Programs (DRP)
Millicent Tidwell, Director

Today! Meet the Winners!

Passport to a New Life! CDCR's Cal ID Card Puts Released Offenders on the Fast Track!



Friday, January 3, 2014, marked the first day in a new life for Inmate Kiyana Foster! Ms. Foster received her exit packet at [Folsom Women's Facility \(FWF\)](#). Notable in her gate envelope was a [Cal ID Card](#), issued by the Department of Motor Vehicles in partnership with the [Division of Rehabilitative Programs \(DRP\)](#).

Ms. Foster said that she and Correctional Counselor I Eric Gums prepared the Cal ID Card paperwork this summer after noticing "all the Cal ID flyers on bulletin boards throughout the facility". She said the process was very easy, and that she knew she had been issued the card well in advance of her release. Since Ms. Foster is moving out of state to join family and start a new job, she will use the Cal ID Card to apply for a driver's license in her new home state. Ms. Foster also used her Cal ID Card to clear security at Sacramento International Airport!

Robin Harrington, FWF Associate Warden, explained that institution staff were well aware of the Cal ID Card due to the DRP video distributed to staff this summer. In her words, "new programs take time to get established, and the video helped explain program details to staff" which in turn prompted them to publicize this program to inmates.

DRP's IST Contest:

Meet the Winners!

DRP launched its first In Service Training (IST) bulletin and quiz in October with a special challenge to institutions: the institution with the most quizzes for [IST #8332 – Rehabilitative Programming](#) successfully completed by staff between October 18 and December 20, 2013 would be recognized in this newsletter. Competition was fierce. Not one but **TWO institutions** have won this contest!

[Centinela State Prison \(CEN\)](#) submitted 1,059 successfully completed quizzes to take the top spot for most quizzes completed, and [Chuckawalla Valley State Prison \(CVSP\)](#) matched CEN's number of quizzes successfully completed as a percentage-of-total staff: 92% of total staff successfully completed this new bulletin and quiz, which describes the steps to rehabilitation for inmates!



Amy Miller, Warden and Lori Tuttle, IST Lieutenant (A) receive DRP award for CEN's winning performance.

Centinela State Prison: Largest Number of Completed Quizzes

CEN's IST Lieutenant (A) Lori Tuttle attributes her institution's success to daily notifications and updates sent to all managers and supervisors. Since less than half of staff at CVSP have email access, she and IST Coordinator Connie Peralta relied on management to work with staff and feel the team effort helped CEN achieve success.



CVSP's IST Staff and Warden: Elisa Dorame, Office Technician; Chris Pierce, IST Lieutenant; A.M. Gonzales, Warden; Gabe Rubalcava, IST Sergeant

Chuckawalla Valley State Prison: Highest % of Quizzes to Total Staff

CVSP's Lt. Christopher Pierce and the IST team provided access to staff through the institution's shared drive and emailed weekly reminders to them.

Both institutions reported that staff viewed both the training information and format favorably, particularly "when paired with recent DRP videos made for staff". They also mentioned that awareness of rehabilitative programs has improved as a result.

Several other institutions, notably Kern Valley State Prison (KVSP), Folsom State Prison (FSP) and California State Prison-Sacramento (SAC) achieved high scores. Others publicized the new module in their institution's monthly newsletter or personally visited yards with copies of the training and quiz for staff to complete.

DRP thanks ALL institutions for their support and congratulates these winners!



Rehabilitation

Today!

The right inmate in the right program at the right time:

Academic Programs

Increase inmate reading levels to minimum 9th grade level with G.E.D. and accredited college courses also available

Career Technical Education

Prepares inmates for viable vocational career paths upon release by training to industry certification levels

Cognitive Behavioral Treatment

Provides evidence-based treatment for Substance Abuse, Anger Management, Family Relationships and Criminal Thinking

Offender Mentor Certification

Trains and certifies long-term inmates as interns by California Association of Alcohol and Drug Abuse Counselors (CAADAC) to assist as mentors in various substance abuse treatment programs

Pre-Employment Transition

Provides job readiness skills including job search, resume, interviewing, financial skills, access to career centers

California Identification Card

Assists in obtaining state-issued I.D. cards used to secure employment, housing, bank accounts, travel, and more

Reentry Hubs

Provide relevant training and services to eligible and interested inmates within 4 years of release

Step-Down Program

Provides alternatives to criminal gang lifestyle to reduce confinement in Security Housing Units (SHU)

Long Term Offender Program

Provides evidenced-based treatment programming in criminogenic behavior to inmates serving long-term sentences

Green Training “LEEDs” to CTE Milestone

The week of November 18-22 marked a milestone for [Career Technical Education \(CTE\)](#). Reentry Hub instructors in Plumbing, Electronic, Electrical, Heating Ventilation and Air Conditioning (HVAC) and Building Maintenance gathered to receive Green Technology training at the United Association (UA) Union of Plumbers, Fitters, Welders and HVAC Service Technicians Local Union 342’s training facility in Concord, CA.

These instructors are the first group to receive training on use of new state of the art equipment purchased to train CTE students in green technologies in alignment with Leadership in Energy and Environmental Design (LEED®) building requirements, energy efficient construction methods and planet-friendly construction processes. The partnership between Hampden Engineering Corporation and UA Local Union 342 provided world-class training facilities and a forum for sharing techniques deemed essential in the building trades employment marketplace.



Hampden Engineering instructor presents the Industrial Refrigeration Training Unit to CTE Instructors

Instructors received hands on training in which they were asked to demonstrate what they learned in order to be certified as a trainer. The instructors will utilize these techniques to teach the uses and applications of this equipment, all of which has been installed in existing Reentry Hub facilities. Equipment and instructor training are on order for [High Desert State Prison \(HDSP\)](#) and other institutions that will begin offering this curricula in 2014.

Please contact: Mike Valdez, Office of Correctional Education Michael.valdez@cdcr.ca.gov

Ahead of the Curve DRP’s Education Partnerships



Education improves the employment potential of released offenders and reduces recidivism. California Assembly Bill 1271, which allows increased educational programming for inmates from California community colleges, will augment DRP’s broad spectrum of knowledge-based providers:

[The University of California, San Diego Center for Criminology & Addiction Research, Training & Application \(UCSD CCARTA\)](#) enhances CDCR’s rehabilitative efforts by providing training for staff and contractors, developing instruments to evaluate programs, and providing research services to DRP’s Performance Evaluation, Data and Fidelity unit and the Office of Offender Services.

Inmates/students participate in college courses from 30 different nationally accredited colleges through [Voluntary Education Programs](#).

Contracts are being awarded to various California community college districts to provide instruction for the [Transitions Program](#), which prepares inmates with job readiness skills to seek and maintain employment after release.

DRP partner [California Corporate College \(CA CC\)](#) is a cooperative venture of California’s community colleges. It provides various training and workforce preparation projects, including rehabilitative programming videos for staff and offenders, and Motivational Interviewing (MI) training for correctional staff. Videos include: [Correctional Offender Management Profiling for Alternative Sanctions \(COMPAS\)](#), and [Community and Reentry Services](#). CA CC will implement expanded phases of Motivational Interviewing in 2014, and is currently assisting DRP in outreach initiatives.

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Check out DRP’s new website: www.cdcr.ca.gov/rehabilitation



Rehabilitation

Today!



NEW!!! The Rehabilitation Section on CDCR's Website Gets a Major Update!

Editors Note: A version of this article was published on [Inside CDCR News](#) in January. Click on the [links to our section](#) to see what the "buzz" is all about!

DRP funds a growing network of focused evidence-based Community and Reentry Services throughout California to help offenders transform their lives and successfully reintegrate into society:

Computer Literacy Learning Centers (CLLC):

Certified teachers provide computer-based courses for basic reading, writing and math

Day Reporting Centers (DRC) and Community Based Coalition (CBC):

"One Stop Shops" address parolee's needs through assessment and placement in classes and support services. Education, life skills, financial and employment training, substance abuse and counseling. Some transition housing available

Female Offender Treatment and Employment Program (FOTEP):

Gender-responsive residential treatment services for women and their children

Parolee Service Centers (PSC):

Residential programs provide group and family reunification, life, employment skills

Parolee Services Network (PSN):

Residential and Outpatient alcohol and drug treatment centers in 17 counties encourage clean and sober reintegration into society

Residential Multi-Service Centers (RSMC):

Housing, substance abuse treatment and independent living skills to help at-risk parolees transition back into the community

Substance Abuse Services Coordination Agencies (SASCA):

Community-based residential and outpatient sober-living treatment facilities in each region promote pro-social behavior that reduces potential for relapse or recidivism

Substance Abuse Treatment and Recovery Program (STAR):

Certified instructors provide substance abuse treatment education in select parole offices

The Division of Rehabilitative Programs released an [updated 'Rehabilitation' section](#) on CDCR's award-winning website on January 15, 2014. The dramatically expanded and revised section offers a new user-friendly approach for either inmates' friends and/or loved ones who are critical influences in their successful rehabilitation, or for agency partners with specific informational needs.

CDCR understands the importance of rehabilitating offenders and keeping them from the revolving door of incarceration. DRP is committed to informing inmates and their loved ones about rehabilitative programs as a big step in the right direction.

Millicent Tidwell, Director, DRP

Analytics- Based Strategy

DRP's Office of Program Accountability and Support's (OPAS) Outreach team, led by Tamara Calmer, Thy Vuong and Ryan Welch, worked with Bill Enfield and Thomas Gonzalez in CDCR's Office of Public and Employee Communications (OPEC) to identify users and their informational needs through analytics. Two of the three most popular searches on the CDCR website relate to finding inmates and their institutions, which prompted the Outreach unit to prioritize who is accessing the website and for what purpose.

Focus on the User

Users are urged to "get involved" and explore the full array of DRP options available to help inmates. New to the website are comprehensive descriptions about rehabilitative programming in education, cognitive behavioral (including substance abuse) treatment, long term offender programs and community and reentry services. DRP operating units produced descriptive fact sheets for every current program ("what we do") available for download from the website. More than 40 programs are cross-referenced throughout the website's Rehabilitation section to enhance the user experience, and also provide transparency to other public agencies and community stakeholders.



"Given the importance of understanding options available to offenders at different stages in their incarceration and return to their communities, DRP's new section on the CDCR website clearly explains rehabilitative programs in use today, and more importantly, the steps that an offender can take to access these programs if they want to change their life." - Robert Downs, Associate Director, DRP

The Outreach team is planning Phase II enhancements to the website's Rehabilitation section, and welcomes comments and suggestions.

Please contact Nic Solberg, Outreach Analyst, nic.solberg@cdcr.ca.gov

DRP PLATFORM'S DEVELOPER AWARDED 'STATE GOVERNMENT BIG DATA INNOVATOR'



Abdul Shaik, EIS Systems Software Specialist I (4th from right in CDCR Core Team nominated for Big Data Project Showcase team award), was recognized by Public Sector Partners on January 22, 2014, for his implementation of DRP's new Endeca Information Discovery Platform, which is the Big Data foundation for DRP to track rehabilitation activity. Photo by Richelle Garcia, Resource Development and Outreach Analyst

Check out DRP's new website: www.cdcr.ca.gov/rehabilitation