



CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION
DIVISION OF REHABILITATIVE PROGRAMS
Director's Stakeholder Advisory Group Meeting
October 30, 2014

Meeting Notes

The Division of Rehabilitative Programs Director's Stakeholder Advisory Group (DSAG) meeting convened on Thursday, October 30, 2014 at Region 1 Parole Headquarters, located at 9825 Goethe Road, Suite 200, Sacramento, CA 95827.

DSAG Members: Present at the meeting were **Millicent Tidwell**, Chair, Director of the Division of Rehabilitative Programs (DRP); **Rusty Bechtold**, Administrator, California Prison Industry Authority; **Albert Senella**, President, California Association of Alcohol and Drug Program Executives; **Colleen Stoner**, Field Representative, Board of State and Community Corrections; **Mary Ann Ellis-Jammal**, Inmate Family Council; **Marc Hering**, Vice President, Centerpoint; **Bill Heiser**, Director of California Operations, Center for Employment Opportunities; **Wayne Garcia**, Vice President, HealthRight 360; **Vitka Eisen**, CEO, HealthRight 360; **Vanessa Nelson-Sloane**, Life Support Alliance; **Carolyn Eggleston**, Executive Director, California State University San Bernardino, Reentry Initiative; **Eric Goddard**, California State University San Bernardino, Reentry Initiative; **David Farabee**, Professor, University of California Los Angeles; **Dale Richter**, Chair, Inmate Family Council; **Coyt Shirley**, Special Assistant to the Director, Division of Adult Institutions; **Mary Hale**, Deputy Director, County Behavioral Health Directors Association of California; **Tom Pinizzotto**, Assistant Director, County Behavioral Health Directors Association of California; **Bill Olpin**, Deputy Director, County Behavioral Health Directors Association of California; **Shawn Jenkins**, Senior Vice President, Westcare Inc.

California Department of Corrections and Rehabilitation (CDCR) Staff: **Kevin Wortell**, Associate Director, Office of Offender Services, DRP; **Amber Barnett**, Chief, Community and Reentry Services, DRP; **Brantley Choate**, Superintendent, Office of Correctional Education, DRP; **Shannon Swain**, Chief Deputy Superintendent, Office of Correctional Education, DRP; **Kelly Medina**, Chief, In Prison Programs, DRP; **Regina Banks**, Staff Services Manager II (SSMII), DRP; **Nikki Gunter**, SSMII, DRP; **Harvinder Baraich**, SSMII, DRP; **Robert Logan**, Staff Services Manager I (SSMI), DRP; **Marie**

Del Real, SSMI, DRP; **Esther Vicente**, SSMI, DRP; **Karl McCune**, SSMI, DRP; **Suzanne Medina**, Associate Governmental Program Analyst (AGPA), DRP; **Paul Bernal**, AGPA, DRP; **Marty Ellis**, AGPA, DRP; **Trang Huynh**, AGPA, DRP; **Shari Kreier**, AGPA, DRP; **Arianna Chavez**, Office Technician, DRP; **Maya Hubbard**, Office Technician, DRP; **Regina Sanchez**, Staff Services Analyst, DRP; **Raymond Rodriguez**, AGPA, DRP; **Robert Nickerson**, AGPA, DRP; **Albert Rivas**, Deputy Chief, Office of Public and Employee Communications (OPEC), CDCR; **Elvira Diaz**, AGPA, DRP; **Sherry Celio**, Special Assistant to the Director, DRP.

Agenda Item 1. Registration.

Agenda Item 2. Welcome and Introductions.

Director Tidwell called the meeting to order, welcomed the attendees, and informed the audience that today's meeting marked the beginning of DSAG's second year. She thanked the Division of Adult Parole Operations (DAPO) for their use of the training room for today's DSAG meeting. She welcomed Marvin Deon and Ken Spence representing Assembly Speaker Toni Atkins office.

Other introductions included Mary Hale, Bill Olpin, Tom Pinizzotto and Andrew Williamson of the newly established County Behavioral Health Directors Association of California (CBHDAC). The CBHDAC is comprised of the two former entities known as the County Mental Health Directors Association and the County Alcohol and Drug Program Administrators Association of California.

DSAG members reviewed the August 2014 DSAG minutes for content and accuracy. A motion to approve the minutes was made along with a second motion. The DSAG members unanimously approved the August 2014 minutes.

Agenda Item 3. First Year Recap.

Director Tidwell recalled moments from the first DSAG meeting held at the Richard A. McGee Correctional Training Center on October 29, 2014. The first meeting set the tone for future DSAG meetings and initiated critical dialogue with stakeholders regarding rehabilitative programming.

Stakeholders identified 41 emerging issues that fell into the following 4 categories:

- Utilization- of both in-prison and community program services.
- Health Care- improving access to health care for both inmates and parolees.
- Housing- access to housing for parolees in general but even a greater issue for sex offenders.
- Employment- improve ability for under-skilled felons to access vocational education and training in job sectors that will provide living wages.

Ms. Tidwell referenced the January 2014 meeting where Dr. Sheldon Zhang and Dr. David Farabee gave a presentation about evidence based offender programming which sparked much interest and established an “Incentive” Ad Hoc Committee. The committee’s work has generated information about current practices using parolee incentives that merit further discussion about linking those practices to evidence based programming.

The committee also focused on Performance Based Contracting (PBC). Over the course of the year, there were presentations on the different types of PBC’s including the concept of Social Impact Bonds, research results on how they have fared, and more recently, a presentation from Jack Sommers, from the Pennsylvania Department of Corrections, who shared preliminary outcomes of his state’s implementation of performance based programming. The concerted efforts of this sub-committee has led DRP to develop an internal workgroup, and initiated discussions with the Office of Business Services about placing this concept into our contract language.

The January 2014 DSAG meeting also launched the establishment of a “Health” Ad Hoc Committee. This group focused interest in identifying and supporting CDCR efforts to increase inmate and parolee enrollment into health care insurance plans. The initial work of the committee led to the development of a DRP/DAPO internal workgroup that worked through a series of tasks ensuring that inmate/parolees will have the opportunity to directly enroll into Medi-Cal and other health care coverages.

Other noted DSAG highlights this past year were:

- Overview of the Automated Reentry Management System, which is closing in on its first piloting, set for the summer of 2015.
- Overview of the Employment Unit, which is now in the first wave of hiring staff and is set with fully vetted charter, complete with short, medium and long term goals and strategies from an administrative and programmatic aspect.
- Dr. Zhang’s Descriptive Study is now officially under way. The study, and its subsequent findings, will be shared at a future DSAG meeting.
- Albert Senella’s presentation on the Parolee Health Home concept and its central tenets. DRP remains committed to learning more about this concept and its place in our DRP community programming.

In conclusion, Director Tidwell indicated that DSAG has cultivated discussions that DRP has incorporated into discussions that address what is working, and what can be done to improve DRP’s service delivery systems.

The Director shifted the discussion on how future DSAG meetings would unfold over the next year. The new format will have dedicated DSAG meetings related to particular areas of the division. The next DSAG meeting will be dedicated to the efforts within the Office of Correctional Education (OCE). OCE staff will provide presentations and raise areas they would like input from the DSAG members in.

Agenda Item 4. Program Updates.

Kelly Medina, Chief, In Prison Programs provided the following updates:

- Reentry Hubs are now in 13 institutions.
- There are approximately 3,400 program slots available for eligible inmates.
- McFarland facility will serve approximately 250 female inmates within 4 years of release, and will offer reentry programming.
- Substance Abuse Treatment (SAT) programs, both single level and multi-level have approximately 1,152 slots in non-reentry hub institutions.
- 11 More SAT-Single level institutions will be added in the next fiscal year, which will add approximately 1,056 slots.
- The Long Term Offender Pilot Program (LTOPP) is in 3 institutions (CCWF, SOL, CMC)
- The Offender Mentoring Certification Program (OMCP) is currently at CCWF and began programming in August of 2014. OMCP should be operational at Solano and Valley State Prison in January of 2015.
- Cal ID Card program has received over 4,500 applications. 3,804 ID cards have been issued, which is an 85% issue rate.
- Cal ID Card program will be expanded to all CDCR institutions in 2015.

Amber Barnett, Chief, Community and Reentry Services provided the following updates.

- The Specialized Treatment for Optimized Programming (STOP) is operating in 4 of the 6 program areas.
- The Female Offender Treatment and Employment Program (FOTEP) expanded to 6 locations. The newest location is in Orange County.
- CRS program utilization rates have held steady at 90%.
- DRP is working with DAPO to retain participants in programs throughout the State.
- DRP is working with the field to define “program completion” for various modalities.
- The Residential Multi Services Center (RMSC) will soon go out to bid with an anticipated July 2015 start date for services.

Brantley Choate, Superintendent Office of Correctional Education provided the following updates.

- The Superintendents visited 21 institutions over past 2 months.
- Statewide professional development for Principals was held in August and November focusing on instructional and site leadership.
- Equipment is being delivered to Career Technical Education programs statewide to enhance training efforts.
- IPTV-Equipment being delivered to enable Internet Protocol Television delivery statewide.
- Prison Law Libraries have received stand-alone kiosks that allow inmates to access computerized legal references and case law history electronically.
- CDCR adult school programs now offer the GED test via laptop computers. Specialized charging carts have been built and delivered which allow staff to transport the computers to various housing units for inmate access.
- The Superintendents met with SEIU Bargaining Unit 3 to collaborate in the creation of the 2015-2016 Academic Calendar.
- OCE has been working collaboratively with the California Community Colleges to provide transferrable credits between and beyond CDCR institutions. Inmates transferred to other facility will not have to “start over” with respect to college credits. Credits earned in prison are transferred (as allowable transcripts) to schools for parolees. The intent is to build a stackable degree curricula recognized at all CDCR institutions and by educational partners.

Agenda Item 5. Housing Discussion.

Director Tidwell thanked the department heads for their program updates. She again drew attention to the first DSAG meeting where members identified housing as an emerging and critical issue. She added that numerous Legislative hearings have also stimulated interest by the Legislature to provide access to affordable housing for the parolee population.

Director Tidwell requested the input of DSAG member’s organizational experience in this vital area and more importantly, how they could partner with DRP to identify viable solutions to this statewide issue. The DSAG group was asked to brainstorm potential solutions and/or roadblocks to housing. Staff Services Manager I, Robert Logan, recorded discussion responses in flip chart format as follows:

- Department of Health Care Services (DHCS) Bridge to Reform form 1115 waiver includes support housing.
- Bridge to Reform waiver is sun-setting.
- New waiver moves from enrollment & outcomes to fridge services (housing, Drug Medi-Cal (DMC) benefits and renewal of Bridge to Reform)
- Expect submission in November to Centers for Medicaid and Medicare Services (CMS.)
- CMS has up to 120 days to respond.
- New Waiver expected to go to CMS summer of 2015.
- Screen For eligibility.
- Partner w/care groups that help coordinate for homeless.
- Housing without ties to a specific funding stream.
- Contracts (6-12 mos.) of housing don't get you through the subsidized housing wait lists (12-24 mos.)
- A housing voucher that follows the individual, through different modalities/needs.
- Continuum of housing: Emergency, SLE, transitional, offenders are not eligible for Sect. 8 vouchers.

A housing subcommittee was formed out of this spirited discussion. Director Tidwell requested that the subcommittee research options and submit recommendations.

The following individuals volunteered to serve on the housing sub-committee.

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|------------------|-------------------------|
| • Marc Hering | • Doug Bond |
| • Albert Senella | • Tom Pinizzotto |
| • Wayne Garcia | • Vitka Eisen |
| • Albert Rivas | • Venessa Nelson-Sloane |
| • Ken Spence | • Juan Navarro |
| • Shawn Jenkins | • Mark Faucette |

Agenda Item 6. Lunch/Networking.

Lunch was taken from 12:00-1:00 P.M.

Agenda Item 7. California Parole Supervision and Reintegration Model (CPSRM).

Jon Stern, Parole Administrator, Southern Region provided a PowerPoint presentation on the *California Parole Supervision and Reintegration Model (CPSRM)*. Surveillance and corrections models are changing from offense-based (i.e. the worse the offense, the longer the violation time and the higher level of supervision) to risk-based models using scientific evidence based practices, such as the use of CSRA or COMPAS assessments to determine the likelihood of reoffending. The new DAPO model has become one of Risk-Needs-Responsivity:

- Risk level determines the degree of surveillance.
- Needs assessment of criminogenic factors determines the programming or treatment for each individual offender.
- Responsivity takes into account the person's ability, motivation, learning style and temperament, using incentives and rewards to drive desired behavior.

Referrals have been replaced by program enrollments as agents actively slot parolees into needed programs, which is another example of the "right individual in the right program at the right time". Program utilization has increased from 57% to 86% in one year. This new model is being applied through Motivational Interviewing, and encourages Parole Agents to become "Change Agents". Program referrals are now submitted electronically, which can be tracked. Parole Supervisors will be trained in CPSRM beginning November 2014.

Agenda Item 8. AD HOC Committee Reports.

Director Tidwell praised the leadership of the health committee, specifically Robert Storms, (DAPO), who helped DRP develop and implement strategies to support an increase in inmate and parolee enrollment into Medi-Cal. Robert has recently accepted a new assignment within CDCR, but not before establishing a solid foundation that will continue DAPO and DRP's ongoing efforts in this initiative.

The work that has been done by both of our Ad Hoc Committees (Health and Incentives) between the regular DSAG meetings has been extraordinary. Director Tidwell expressed her appreciation of members and staff who worked diligently in these areas. She acknowledged Thomas Powers, who was instrumental in opening up direct lines of communication with many of our stakeholders and partners in this area.

Kevin Wortell, Associate Director, DRP went over the findings from the recently completed DRP community-based program surveys which helped determine existing Affordable Care Act (ACA) and Medi-Cal enrollment efforts taking place.

Health Committee Update

DRP sent out surveys to the Community based Providers (CBP)

- CBP's had an 87% response rate showing 81% of parolees in current contract programs were enrolled or in the process of applying for healthcare.
- Next steps are to continue to provide assistance to the parolee population.
- Strengthen enrollment endeavors with CBP's
- Continue outreach efforts (poster, website, community guides)

Parolee Incentives Update

Dr. Carolyn Eggleston presented a summary of the ongoing discussions from the incentive committee:

- Looked at both Participant and Program-based incentives.
- Developed survey instrument for programs, needs, etc.
- Drug court has a proven model with incentives.
- How do we increase outcomes and increase results?
- Point-system.
- Knock time off of supervision.
- Not necessarily "stuff" or "things".
- Swift and consistency are key to success of incentives; not just monetary.
- Stay away from taking away to earn back later.
- Participants should help determine incentives.

Director Tidwell thanked Dr. Eggleston for her presentation and those who gave of their time, and ideas about this very complex and important rehabilitative program strategy. The work has contributed greatly toward DRP's vision to link incentives with evidence based tracking and eventual performance based contracting. The goal is to have effective strategies to keep people in programs and improve outcomes. The next steps are to determine an approved list of incentives to use with participants and to draft a policy with DAPO to develop a survey to present in January.

Agenda Item 9. Meeting Recap and Setting of Next Meeting Date.

Director Tidwell voiced her appreciation and admiration for the work DSAG has accomplished over the past year and looks forward to tackling challenges in the coming year.

DRP wishes to expand exposure to its programs and to the CDCR academy. Assembly Bill 109 (AB109) allowed for space and hope in our prisons. She stated that rehabilitation is the key in keeping our incarcerated population down. We are partners, CDCR is here to help, and CDCR wants to be leaders and part of the change.

The next DSAG meeting has tentative dates set for either Thursday, January 22, 2015 or Thursday, January 29, 2015.

Agenda Item 10. Adjournment.