

INFORMATION SHEET

Technology Solutions



UPDATED: January 2016

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Automated Reentry Management System (ARMS)

ARMS is a centralized, web-based data system that streamlines the lifecycle of rehabilitative treatment. It is the California Department of Corrections and Rehabilitation's (CDCR's) case management system solution which provides rehabilitation data for improved statistical analysis for program improvement. ARMS supports innovative concepts for rehabilitation and provides an integrated support solution for the following processes:

- **Case Planning**
- **Treatment**
- **Aftercare**
- **Enrollment**
- **Program Referral**
- **Achievement**
- **Assessment**

The ARMS solution leverages technological efficiencies in tracking offender progress and has more case management capability than previous systems. It also provides a common means for both CDCR staff and contracted service providers to report activity and services data in a controlled and consistent manner. With this data, providers will be able to see the relationships between activities performed and the successful outcomes of their efforts. CDCR will also be able to look across many programs to determine the most effective programming practices and how well the programs are adhering to evidence-based practices.

The ARMS solution will provide the business intelligence to determine if rehabilitative programs support CDCR mission goals and objectives for reducing prison population, improving public safety, and reducing costs. The flexibility of the ARMS solution allows new programs to be defined in a more expeditious manner. New legislation or other mandates can be rapidly implemented and supported with this system.

Location(s): ARMS is a cloud solution and is therefore available worldwide to authorized users with a computer and internet access.

Eligibility Requirements: Must be a provider of rehabilitative services with an active CDCR contract.

CDCR's Division of Rehabilitative Programs (DRP) manages adult inmate and parolee rehabilitative programs. Its top priority is to provide rehabilitative programming and life skills to offenders in an effort to reduce their likelihood of reoffending after their release from prison. DRP is comprised of the Office of Offender Services (OS), the Office of Correctional Education (OCE), and the Office of Program Accountability and Support (OPAS).

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