

# INFORMATION SHEET

Technology Solutions



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## Automated Rehabilitation Catalog and Information Discovery (ARCAID) Machine

ARCAID machines make comprehensive program and resource information easily accessible to parolees to help them successfully reintegrate into their communities. Each machine is a robust, durable kiosk featuring a user-friendly touch-screen interface, a dedicated printer, and access to a database of more than 800 community resources. Parolees can select a nearby resource from the category of their choice, view maps and contact information for their selections, and print directions to help them on their way. The self-guided interface makes it easy for parolees to find resources without the need for assistance. CDCR anticipates the ARCAID machines will increase utilization of rehabilitative programs while reducing parolees' dependence on staff for research and referrals. ARCAID machines are optimized to search for the resources that are critical to a parolees' successful reintegration into society, such as:

- Service Providers
- Substance Use Disorder Treatment
- Education Opportunities
- Life Skills Training
- Medical Services
- Birth Certificates
- Driver License/DMV Locations
- Tax/Legal Assistance
- Social Security Offices
- Employment Opportunities
- Housing
- Sober Living Support
- Child Services
- Veteran's Affairs Offices
- Public Libraries

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### Location(s):

ARCAID machines are currently in public access areas of the following parole offices:

- Anaheim
  - Antelope Valley (Lancaster)
  - Bakersfield
  - Chula Vista
  - El Monte
  - Fresno
  - Los Angeles (Central)
  - Oakland
  - Richmond (San Pablo)
  - Riverside
  - Sacramento (Sac Metro)
  - Salinas
  - San Bernardino
  - San Francisco
  - San Jose
  - Santa Ana (Irvine)
  - Stockton
  - Van Nuys
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**Eligibility Requirements:** All parolees subject to the jurisdiction of Division of Adult Parole Operations (DAPO) are eligible to use the machines.

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*CDCR's Division of Rehabilitative Programs (DRP) manages adult inmate and parolee rehabilitative programs. Its top priority is to provide rehabilitative programming and life skills to offenders in an effort to reduce their likelihood of reoffending after their release from prison. DRP is comprised of the Office of Offender Services (OS), the Office of Correctional Education (OCE), and the Office of Program Accountability and Support (OPAS).*

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